

## PUBLIC SAFETY SUCCESS STORY

# Jacksonville Sheriff's Office Use PlateRanger to Identify Gang-Linked Vehicle

## CITY

JACKSONVILLE, FL

## POPULATION

1.03 MILLION

## PRODUCT USED

 ShotSpotter® PlateRanger™  
Powered by REKOR®

## CUSTOMER SINCE

2017

## THE CHALLENGE

While conducting active surveillance on a known hangout tied to a local criminal gang, detectives observed a vehicle occupied by several known gang members leaving a residence. Detectives had reason to believe the vehicle was connected to ongoing criminal activity. Detectives were unable to capture or confirm the vehicle's license plate, which significantly limited their ability to positively identify the vehicle or advance the investigation using traditional methods.

## THE SOLUTION

Using PlateRanger, investigators leveraged advanced vehicle search filters based on physical descriptors rather than relying solely on license plate data.

Thanks to a detailed vehicle description, detectives were able to utilize PlateRanger's powerful filtering capabilities to successfully identify the vehicle of interest in their investigation.

## THE RESULTS

PlateRanger delivered actionable intelligence precisely when investigators needed it—helping move the case forward and strengthening situational awareness around gang-related activity.

“ Due to the advanced search filters in PlateRanger, I was able to successfully identify the vehicle after attempts to do so with other software failed.

A Detective of Jacksonville Sheriff's Office

## ZOOMING OUT

At the same time, ShotSpotter has played a critical role in the Jacksonville Sheriff's Office violence reduction strategy by providing immediate, verified gunfire alerts that support faster dispatch, more precise response, and improved officer safety in high-risk areas.

Together, ShotSpotter and PlateRanger give Jacksonville investigators the ability to act quickly, confidently, and decisively — turning moments into intelligence, intelligence into leads, and leads into results.

## How PlateRanger Benefits the Jacksonville Sheriff's Office



**Identifies suspect vehicles without license plate information:** The Jacksonville Sheriff's office was able to use PlateRanger's advanced vehicle recognition filters to identify the suspect vehicle when the license plate cannot be confirmed.



**Closes an investigative gap left by other software tools:** PlateRanger's advanced filtering tools allowed investigators to identify the suspect vehicle when other systems were unable to produce results.



**Supports the identification of key individuals involved in illegal activity:** PlateRanger helped investigators connect the suspect vehicle to known gang members, playing a critical role in advancing case development.

