



PUBLIC SAFETY SUCCESS STORY

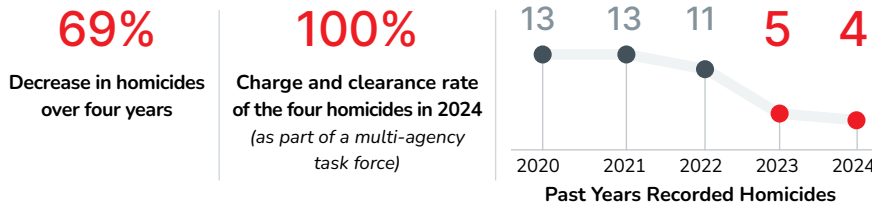
ResourceRouter Enhances Public Safety in East Chicago

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CUSTOMER	POPULATION	PRODUCT USED	CUSTOMER SINCE
EAST CHICAGO POLICE	25,830	 ResourceRouter™	2023

East Chicago's commitment to enhancing public safety has led to significant strides in crime reduction, with the implementation of cutting-edge technology. Among the most impactful initiatives is the adoption of ResourceRouter, a dynamic patrol management solution that ensures optimal deployment of law enforcement resources to areas where they are needed most.

Like many urban areas, East Chicago faced challenges in efficiently allocating police resources to address high-crime areas, especially with the reduced staffing numbers. Traditional methods often resulted in reactive policing, with officers responding to crimes rather than proactively addressing emerging threats. Seeking a solution that would leverage data-driven insights to enhance public safety and maximize the effectiveness of law enforcement efforts, they deployed ResourceRouter in 2023.



With the implementation of ResourceRouter, East Chicago law enforcement now benefits from real-time, data-driven patrol management. The system uses current crime data, ShotSpotter alert information, and other critical details to recommend optimal patrol areas and resource allocation strategies. ResourceRouter also provides command staff insight into patrol effectiveness by deploying officers to the right locations at the right times.

The first month of the ResourceRouter deployment began showing a decrease in crime in East Chicago. Chief Jose Rivera stated, "One example of this is in 2023, we recorded 5 homicides. This came out to a 55% decrease in homicides compared to the year 2022, when we recorded 11 homicides. This was a 10-year record low."

Since implementing ResourceRouter, East Chicago has seen a marked improvement in crime reduction efforts. Crime rates in high-risk areas have decreased, and response times have improved significantly. Community members have expressed greater confidence in local law enforcement, crediting the proactive presence of officers in key neighborhoods.

How ResourceRouter Benefits East Chicago PD

✓ DATA-DRIVEN PATROLS

ResourceRouter's predictive analytics identify high-risk areas, allowing officers to focus their efforts where they are needed most, increasing deterrence and response effectiveness.

✓ EFFICIENT RESOURCE ALLOCATION

The system helps law enforcement agencies optimize their resources, ensuring officers are deployed based on real-time insights rather than static schedules.

✓ ENHANCED OFFICER SAFETY

ResourceRouter helps officers anticipate potential threats and better prepare for patrol by providing them with actionable intelligence.

✓ COMMUNITY TRUST AND ENGAGEMENT

Proactive policing efforts foster stronger relationships with the community, demonstrating a commitment to crime prevention and public safety.

How Can Your City Benefit From Using ResourceRouter?

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