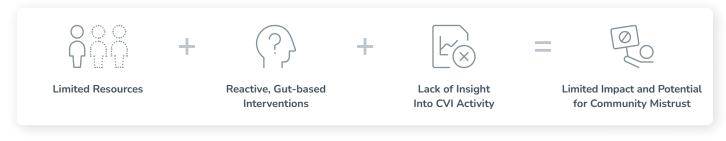


# Optimize Violence Prevention Teams for Enhanced Public Safety

Data-driven Insights and Visibility for Maximum Impact and Accountability

### The Challenge for Community Violence Intervention Programs

Amid a national police staffing shortage and heightened community demand for violence prevention activities, more and more municipalities are creating and funding Offices for Violence Prevention (OVP), which can include Community Violence Interrupters (CVIs) and other service groups. However, the ability to make data-informed resource allocation decisions has been traditionally constrained, with the essential crime data being confined within law enforcement agencies. Limited access to crime data constrains CVI and other social service programs addressing the root causes of violence, hindering their ability to demonstrate effectiveness and accountability to citizens, officials, and city managers.



## **Smarter Deployment Means Bigger Impact**

ResourceRouter Community is a software tool that uses a data-driven approach to help CVI and other social service programs optimize their presence in an area, deter crime, and improve public safety. CVI and community outreach workers no longer need to resort to reactive, gut-based interventions — ResourceRouter Community provides place-based insights and suggested engagement activities that enable critical stakeholders to maximize their impact.

Just as importantly, this resource management software gives program managers and other administrators the ability to direct workers to assigned areas and capture the amount of time they spend on a specific incident as well as what intervention or activity they plan to conduct. This provides a layer of accountability and oversight that is critically important for building trust within communities, and with policymakers and funders. ResourceRouter Community also provides detailed analytics that are critical to measuring impacts violent crime and the delivery of resources that address root causes of violence.

# Gain Visibility, Deploy Resources Effectively, and Increase Accountability



#### **Pre-Engagement Briefings**

Provides background information to CVI and social services staff on risk factors and recent crime, allowing them to choose the most effective interventions to support the community and achieve optimal outcomes.



#### **Suggested Activities**

Informed by the pre-engagement briefing, CVI staff can select interventions that directly address specific issues in the area.



#### **Document Observations**

Document field observations, identifying areas in need of assistance.



#### **Ad Hoc Areas**

Designate the delivery of specific services by creating ad hoc engagement areas to swiftly support communities and mitigate potential real-time conflicts.



#### **Engagement Activity Report**

Supervisors and managers can track and measure intervention efforts in an engagement area.



#### **User Activity Report**

Provides CVI and social service supervisors with staff outreach information to help facilitate effective management and evaluation of activities.



With this technology, there's greater accountability on our part because we can see where workers are and how long they've been there. We want to make a positive impact, and this allows our workers to get credit for the work they do.

WAYNE RAWLINS, Founder, Walking One Stop